

**Procedure for Apply on line water Connection**

<b>Module Name</b>	Apply online (Water Connection)->iph.hp.nic.in/Citizen
<b>User</b>	Citizen of Himachal
<b>Description</b>	Citizen can apply online for new water connection using the 'Apply online (Water Connection)' link under Citizen Services.
<b>How to Access</b>	iph.hp.nic.in -> click Apply online (water connection) under Citizen Service -> click SignUp Displays the following fields on screen 1. Mobile Number 2. Password < Enter > 3. Confirm Password < Enter > 4. Enter Captcha < Enter >
<b>Required documents:</b>	1. NOC for new water connection from SADA 2. Approved copy of map of building (for which water connection id being taken from SADA) 3. Patwari report 4. Affidavit attested by Notary/ Tehsildar / Nayab Tehsildar
<b>Business Rules</b>	Registration is made using the mobile number of the consumer User can apply for only one connection.

**Procedure for Pay online Water Bills**

<b>Module Name</b>	iph.hp.nic.in/Citizen/WaterBillPaymentCitizen.aspx
<b>User</b>	Citizen of Himachal
<b>Description</b>	System authenticates online Account Number on the home page of iph.hp.nic.in/Citizen/WaterBillPaymentCitizen.aspx
<b>How to Access</b>	iph.hp.nic.in -> click Pay Water Bills online under Citizen Service -> Enter online Account Number (issued by Department)
<b>Business Rules</b>	If payment is deducted from the bank account, but receipt not displayed on IPH module, Please do the following: • Do not make another payment within 24 hours • Check whether payment is received by treasury (Himkosh), using the following link: <a href="https://himkosh.hp.nic.in/echallan/hodreport.aspx">https://himkosh.hp.nic.in/echallan/hodreport.aspx</a>